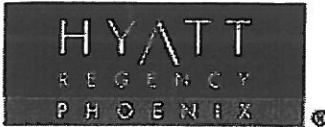


Memorandum



Hyatt Regency Phoenix
122 N. Second St.
Phoenix, AZ 85004
Brent H. Grimes, CMP,LES
Sr. Convention Serv Mgr.
Telephone : 602-440-3184

Monday, March 30th, 2009

City of Phoenix
To whom it may concern:


My name is Brent Grimes. I am the Sr. Convention Services Manager at the Hyatt Regency Phoenix and the primary point of contact for our hotel's annual Associate Picnic.

Since 2002, I have been in charge of this event from all aspects, including negotiating the contract at Encanto Park, putting together the planning team for the event and seeing the execution of the event thru each year. This particular event is the only event our hotel hosts each year where we invite not only our associates, but their immediate families also. It is designed as a huge "Thank You" to all of our team members for a job well done throughout the year in delivering authentic hospitality to each of our hotel guests. I have had the great pleasure of working with Terry Lyon for the past 4 years on the event.

Terry is a great person to work with. He is committed to our event and helps me a great deal each year. In order to work with me, you have to be a step ahead of the game at all turns. I plan very large conventions which entail literally thousands of details with meeting planners, so my expectations are very high. Terry Lyon along with the entire staff of Enchanted Island Amusement Park and Encanto Park have consistently exceeded the expectations of myself as well as the nearly 400 associates and their family members each year. His team consistently delivers exceptional service to our function and quite frankly, without him, the event just wouldn't be the same.

Terry creates a very friendly, family atmosphere during our event. One of the common comments we hear from our associates each year is "What an event...everyone was so friendly!"

We at the Hyatt Regency Phoenix appreciate the partnership we have enjoyed with Encanto Park and Enchanted Island Amusement Park over the years. Thank you for allowing us to work closely with Terry Lyon! He certainly is a huge asset for your organization.

Very Best Regards,

Brent H. Grimes, CMP,LES
Sr. Convention Services Manager
Hyatt Regency Phoenix

BHG/



An employee-owned company

April 29, 2008

Terry Lyons
Enchanted Island Amusement Park
1202 W. Encanto Blvd.
Phoenix, AZ 85007

RE: Company Picnic – April 26th, 2008

Dear Terry & Staff:

Thank you very much for all the hard work in getting PBS&J set up for our Annual Company Picnic this last weekend.

We appreciate all the help, food and fun that you provided us. Our staff and family members had a great time.

Thanks again,

Truly Yours,

A handwritten signature in black ink that reads 'Cheri Hanson'. The signature is fluid and cursive, with a long, sweeping underline.

Cheri Hanson
Executive Operations Coordinator
Employee Activity Committee Chair
PBS&J Phoenix Office